



Returns Policy

1. We offer a 30 day return policy for unwanted goods however they must be returned unused, packed as received. This applies especially to our bulbs, the filaments are fragile and to prevent damage they will have been packed with care and can only be refunded if they are returned with ALL of the original inner and outer packaging, packed as received.
2. Please put your name in the parcel and when your return has been dispatched send us an email at info@uniquemetalworks.co.uk
3. You will be responsible for the cost of returning your order and your original postage charge will not be refunded for unwanted items.
4. We recommend using a tracked service for your returns as proof of postage will not be accepted as proof of receipt.
5. Please allow up to 10 working days for your return to be checked and processed once it has been received. All refunds will be made to the original method of payment. Once we have issued the refund please allow up to 5 days for this to show on your account.

Faulty and Damaged items

1. Our bulbs are fragile and despite our best efforts at careful packing and handling might occasionally arrive damaged. If you receive an item that is damaged then please contact us within 14 days.

Returns address:
Unique Metalworks
Amerton Farm
Stowe by Chartley
Stafford
ST18 0LA